

Choose from three plans

You have three funeral plans to choose from and they each include arrangements for a cremation funeral. Simply choose the plan that is right for you. Once you've paid for your plan Dignity will deliver all the services listed below within your chosen plan, no matter how far in the future that may be. If you would like a burial please read the section on burials located after this table.

The Guaranteed Services	The Amber	The Pearl	The Diamond
Advice and guidance on all aspects of the funeral	✓	✓	✓
Guidance on registering the death and collecting paperwork needed for the funeral to go ahead	✓	✓	✓
Transport of the deceased to the Nominated Funeral Director's premises (within 20 mile radius, excluding ferry and air fares)	✓	✓	✓
Preparation and care of the body (embalming not included)	✓	✓	✓
Family viewing during normal business hours	✓	–	–
Family viewing during weekdays, by agreed appointment	–	✓	–
Family viewing any time, by agreed appointment	–	–	✓
The coffin (fully lined and fitted, gown included)	Simple coffin	Quality wood effect coffin	High quality veneer coffin
Funeral director and staff to attend the service	✓	✓	✓
Provision of a hearse	✓	✓	✓
Limousine for family/mourners	No Limousine	1 Limousine	2 Limousines
Funeral procession to go directly to the crematorium or burial site	✓	–	–
Funeral procession from home to place of worship and crematorium or burial site (service at a separate location before cremation or burial not included)	–	✓	✓
Collection of charitable donations	✓	✓	✓
50 'thank you' cards	–	✓	✓
24-hour telephone bereavement counselling	✓	✓	✓
The Guaranteed Cremation Services			
The cremation fee*	✓	✓	✓
Minister's or Officiant's fee*	✓	✓	✓

*Burial

If a burial is required, the services marked with an asterisk are not covered by the guarantee. This is because burial costs vary widely across the country, so cannot be guaranteed in the same way as for a cremation. Instead a contribution of £1,200 (rising with inflation) will be made towards burial fees and any services provided by third parties (such as Minister's or Officiant's fees). Please refer to the Terms & Conditions for further information.

This list is an example of only some of the services that are not included in our plans:

- Embalming, burial plot, memorial or headstone.
- Minister's/Officiant's fee for a service at a different location before the cremation.
- Flowers/catering/wake.
- Any Doctor's fees or Coroner's fees.

- Repatriation from outside mainland Great Britain, Northern Island, Jersey, Isle of Man and Isle of Wight to the Nominated Funeral Director.
- Costs for removing artificial limbs and mechanisms such as pacemakers.
- Costs associated with change in regulations, tax, laws or generally accepted practice, which result in additional costs or affect conduct of the funeral.
(This list is not exhaustive)

A note on Doctors' Medical Cremation Certificates

In May 2015, a change in Scottish law means that for deaths registered in Scotland there is no longer a requirement or charge for cremation funerals to receive a second Doctors' certification. Similar legislation is also being considered for the rest of the UK. In anticipation of this change we have removed Doctors' fees from our plans. If the Planholder were to pass away before any changes to the Death Certification and Coroners Reform Act are introduced into the rest of the UK then Doctors' fees may still be payable. The Next of Kin or Personal Representative would need to pay these costs at the time of the funeral.